

Inspection report

Cranley Craiglockhart Nursery Day Care of Children

38 Craiglockhart Avenue
Edinburgh EH14 1LT

Inspected by: Alison Precup
(Care Commission Officer)

Type of inspection: Unannounced

Inspection completed on: 26 June 2007

Service Number

CS2003043866

Service name

Cranley Craiglockhart Nursery

Service address38 Craiglockhart Avenue
Edinburgh EH14 1LT**Provider Number**

SP2003002993

Provider Name

Cranley Nursery

Inspected ByAlison Precup
Care Commission Officer**Inspection Type**

Unannounced

Inspection Completed

26 June 2007

Period since last inspection

4 months

Local Office AddressStuart House
Eskmills
Musselburgh
EH21 7PB

Introduction

Cranley Craiglockhart Nursery is one of three nurseries provided by Mrs Anna McLean. Cranley Craiglockhart is provided from a large detached Victorian house spread over two floors with a newly built annex for the babies.

The nursery also has an enclosed outside play area which is fitted with appropriate climbing equipment for the children. The nursery is in the Craiglockhart area of Edinburgh and is well served by local transport.

The Nursery was registered with the Care Commission in April 2002.

Basis of Report

This report was written following an inspection which took place unannounced on the 26th of June 2007. The inspection took place over a period of one hour.

Care Commission Officer, Alison Precup, undertook the inspection.

The service provider submitted a completed Annual Return and a Self Evaluation Form as requested by the Care Commission.

Ten parents' questionnaires were issued to gather views of service users. Eight forms were returned.

This service was inspected after a Regulation Support Assessment (RSA) was carried out to determine the intensity of inspection necessary. The RSA assessment undertaken by the Care Commission Officer (CCO) which considers: complaints activity, changes in provision of the service, nature of notifications made to the Care Commission by the service (such as absence of a manager) and actions upon requirements. The CCO also considered how the service responded to situations and issues as part of the RSA.

This assessment resulted in this service receiving a LOW RSA score and so a LOW intensity inspection was required as a result. The inspection was then based on the relevant Inspection Focus Areas and associated National Care Standards for Early Education and Childcare up to the age of 16, recommendation and requirements from previous inspections and complaints or other regulatory activity.

During the inspection evidence was gathered from a number of sources including:

Child protection statement
Discussion with the manager and staff.

This year's inspection focus areas (IFAs) have been developed from statutory and policy considerations and have been widely consulted upon. Inspection focus areas relevant to this service are:

Protecting People

This IFA is reported on within the National Care Standards for Early Education and Childcare under standards

3 Health and Wellbeing

12 Confidence in Staff

Not all elements of these standards have been inspected.

The Fire (Scotland) Act 2005 introduced new regulatory arrangements in respect of fire safety, on 1 October 2006. In terms of those arrangements, responsibility for enforcing the statutory provisions in relation to fire safety now lies with the Fire and Rescue service for the area in which a care service is located. Accordingly, the Care Commission will no longer report on matters of fire safety as part of its regulatory function, but, where significant fire safety issues become apparent, will alert the relevant Fire and Rescue service to their existence in order that it may act as it considers appropriate. Further advice on your responsibilities is available at www.infoscotland.com/firelaw

Action taken on requirements in last Inspection Report

Requirements made at the last inspection had been fully implemented.

Comments on Self-Evaluation

The self evaluation document had been completed by the service. This document was used to inform the inspection process.

View of Service Users

Due to the age of the children being cared for no views were obtained. However, on the day of the inspection the children appeared happy, relaxed and occupied with the good range of activities provided.

View of Carers

Eight Care Standard Questionnaires were received from parents. All parents were happy that the service met the six principles of the National Care Standards these are: Privacy, Dignity, Choice, Realising Potential, Equality and Fairness and Safety. Some comments included;

“The staff at Cranley are extremely kind and caring. I am very happy that they know my daughter so well”.

“Cranley is a very safe, clean and happy nursery. My daughter has many happy days there and I know she will miss being there when she eventually moves onto school”.

“Fantastic staff who show a great deal of care and attention towards our son”.

“XXX has been at nursery for only 2 and half months and I was pleasantly surprised how quickly her personality was picked up and encouraged”.

“Couldn’t be more pleased with the choice of childcare. The staff obviously love being with the children and the routines for the child’s needs developing constantly. I refer to the daily sheets to help me through the weekend”.

“Staff are very caring and understanding and I do feel I could happily approach them if anything was worrying me”.

“I feel that my child has been able to develop a very good relationship with staff; he has

respect for them because they respect him”.

“XXX has learnt to count to 10 and is starting to recognise letters through Cranley. She always enjoys herself and comes home happy and fulfilled”.

“My daughter has attended Cranley for 3 years and has always been happy and well cared for. I am extremely happy with the service and always recommend the nursery to others”.

Regulations / Principles

Regulation :

Strengths

Areas for Development

National Care Standards

National Care Standard Number 3: Early Education and Childcare up to the age of 16 - Health and Wellbeing

Strengths

This report does not include comments on elements 1, 3, 4, 5, 6 and 7 of Standard 3

All staff had a clear understanding of their roles in protecting children.

There was a clear and well written child protection policy with all the key information required by the National Care Standards in place and this was available for all staff and parents in a folder in the reception area.

The Nursery follows the local area child protection guidelines and has received the new version of this document.

The Nursery has involved other appropriate agencies in any concerns they have had regarding child protection issues.

Areas for Development

No areas for development were identified during this inspection.

National Care Standard Number 12: Early Education and Childcare up to the age of 16 - Confidence in Staff

Strengths

Only areas relating to the theme for inspection were commented on in this report
All senior managers have had updated Child protection training and there is a rolling out programme for the rest of the staff group in the next 12 months.

Areas for Development

No areas for development were identified during this inspection.

Enforcement

No enforcement action has been taken with regard to this service.

Other Information

The Nursery is currently undergoing a change of manager. The Nursery must notify the Care Commission of the new Manager when she is in post.

Requirements

No requirements were made at this inspection.

Recommendations

No recommendations were made at this inspection.

Alison Precup

Care Commission Officer